

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 555319	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/04/2020
NAME OF PROVIDER OF SUPPLIER BANNING HEALTHCARE		STREET ADDRESS, CITY, STATE, ZIP 3476 W. WILSON ST. BANNING, CA 92220	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		

<p>F 0921</p> <p>Level of harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe and comfortable environment for 57 residents and staff, when the facility's air conditioning system failed to function on July 5, 2020, and July 11, 2020. This failure resulted for the residents and staff to experience a uncomfortable facility temperature for 10 days, as evidence by facility's rooms temperature ranging from 78.1F (degree Fahrenheit) to 79.9F and placing the residents at risk for dehydration (excessive loss of water from the body) due to hot weather condition. Findings: On July 15, 2020, at 10:55 a.m., an unannounced visit was made to the facility for the investigation of a complaint regarding uncomfortable facility temperature and physical environment. On July 15, 2020, at 11:05 a.m., during tour of the facility, the ceiling in the hallway in front of room [ROOM NUMBER], was observed with a dark mark water leak approximately 12 by 2 inches in size and with 12 inches crack on the center. On July 15, 2020, at 11:15 a.m., an interview was conducted with Resident A. Resident A stated she was not comfortable at the facility's temperature. Resident A stated last weekend on July 11, 2020, the facility temperature was too hot approximately about 90F. A review of Resident A's facility medical record was conducted. Resident A was admitted to the facility on [DATE], with [DIAGNOSES REDACTED]. A review of the MDS (Minimum Data Set - an assessment tool) dated June 3, 2020, was reviewed. The MDS indicated Resident A had a BIMS (Brief Interview for Mental Status - an assessment for cognitive status) score of 12 (cognitively intact). The physician history and physical dated September 18, 2019, indicated Resident A has the capacity to understand and make decisions. On July 15, 2020, at 11:34 a.m., an interview was conducted with LVN 1. LVN 1 stated on July 11, 2020, the facility's air conditioning was not working. LVN 1 stated, It was very hot. On July 15, 2020, at 11:45 a.m., an interview was conducted with Housekeeper 1. Housekeeper 1 stated on July 11, 2020, the facility temperature was hot. On July 15, 2020, at 12:05 p.m., an interview was conducted with the Maintenance Supervisor (MS). The MS stated the dark mark on the ceiling was a water mark from the leakage of the air conditioning system. The MS confirmed the facility air conditioning system was broken on July 11, 2020. On July 15, 2020, at 1:15 p.m., an interview was conducted with the Administrator. The Administrator stated he was not aware the facility's air conditioning was broken on July 11, 2020. The Administrator stated he was made aware of the incident on July 14, 2020. The Administrator further stated that he should have been notified on July 11, 2020. Review of the facility, MAINTENANCE LOG BOOK, for the months of May 2020, June 2020, and July 2020. There was no documented evidence the facility staff reported any air conditioning problem. Review of the INVOICE, service conducted by outside agency, indicated the following: - On June 12, 2020, Service/Repair of package ACU (air conditioning unit) # (number) 5 - No Cooling/Hissing Sounds ; - On July 5, 2020, Trouble Shooting and repair of package ACU #1 - Not Cooling ; and - On July 15, 2020, Service/Repair of package ACU #5 - Condensate (water backing up in the system and overflowing the pan) Leak On July 23, 2020, at 3 p.m., an interview was conducted with the HVAC (Heating Ventilation Air Conditioning) Technician. The Technician stated the following: - On June 12, 2020, ACU service, the facility AC unit #5 was broken and its not cooling there was a sound coming from the AC unit; - On July 5, 2020, ACU service, the facility AC unit #1 was not cooling; - On July 15, 2020, ACU service, the facility AC unit #5 was leaking. There was a problem on the AC unit. Review of the facility's, ROOM TEMPERATURE MONITORING LOG, indicated at PM (afternoon) the following temperature rooms were as follows :</p> <p>1. On July 4, 2020, = 11 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 78.9F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 79.3F; - room [ROOM NUMBER], at 79.7F; - room [ROOM NUMBER], at 79.9F; - room [ROOM NUMBER], at 79.2F; and - room [ROOM NUMBER], at 78.9F. 2. On July 5, 2020, = 4 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.8F; and - room [ROOM NUMBER], at 78.3F. 3. On July 6, 2020, = 5 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.1F; and - room [ROOM NUMBER], at 78.1F. 4. On July 7, 2020, = 7 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.5F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.5F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.1F; and - room [ROOM NUMBER], at 78.4F. 5. On July 8, 2020, = 7 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.5F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.6F; and - room [ROOM NUMBER], at 78.1F. 6. On July 9, 2020, = 7 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.2F; and - room [ROOM NUMBER], at 78.1F. 7. On July 10, 2020, = 21 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 79.4F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.5F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 79.2F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.5F; and - room [ROOM NUMBER], at 78.6F. 8. On July 11, 2020, = 23 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 79.4F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.5F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 79.4F; - room [ROOM NUMBER], at 79.3F; - room [ROOM NUMBER], at 79.5F; - room [ROOM NUMBER], at 79.8F; - room [ROOM NUMBER], at 79.9F; - room [ROOM NUMBER], at 79.2F; - room [ROOM NUMBER], at 79.1F; and - room [ROOM NUMBER], at 78.4. 9. On July 12, 2020, = 21 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.7F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.9F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.6F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.9F; - room [ROOM NUMBER], at 78.3F; and - room [ROOM NUMBER], at 79.2F. 10. On July 13, 2020, = 17 Rooms, the temperature were as follows: - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.3F; - room [ROOM NUMBER], at 78.2F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.3F; and - room [ROOM NUMBER], at 78.2F.</p>
<p>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE</p>	<p>TITLE (X6) DATE</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0921 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>(continued... from page 1)</p> <p>78.2F; - room [ROOM NUMBER], at 78.4F; - room [ROOM NUMBER], at 78.1F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 79.1F; - room [ROOM NUMBER], at 79.3F; - room [ROOM NUMBER], at 78.8F; - room [ROOM NUMBER], at 78.7F; and</p> <p>- room [ROOM NUMBER], at 78.1F. The facility's room temperature from July 4, 2020, to July 13, 2020, for 10 days were ranging from 78.1F to 79.9F. The undated facility's policy and procedure titled, HEATING, COOLING, AIR CONDITIONING AND VENTILATION SYSTEMS was reviewed. The policy indicated, Policy: It is the policy of this facility to properly maintain and service the heating, cooling and ventilation system(s) so as to ensure a comfortable environment for our patients .check thermostats to ensure that they are set at correct temperature, (ideal temperature ranges from 72 degrees to 74 degrees depending on facility and weather conditions) . On July 21, 2020, at 11:58 a.m., an interview was conducted with the MS. The MS stated twice a month he checks and inspects the facility's air conditioning units for maintenance. The facility was not able to provide documented evidence the MS conducted a maintenance to the facility's air conditioning system. On July 21, 2020, at 1:20 p.m., an interview was conducted with the Maintenance Assistant (MA). The MA stated he inspected the facility's air conditioning units once a month. The MA was asked for any documentation. The MA stated, We do not log or document everytime we inspect or check the air conditioning units. The undated facility's policy and procedure titled, HEATING, COOLING, AIR CONDITIONING AND VENTILATION SYSTEMS was reviewed. The policy indicated, .1. Procedures: e. After cleaning or replacement: record inspection, cleaning and/or replacement and the date in the Maintenance Log .2. General Maintenance Procedures for Heating and Cooling Systems: a. Daily inspection of all heating and cooling systems .</p>		